

# VISITING THE VASA MUSEUM IN YEAR 2023

*Welcome to the most frequently visited Scandinavian museum*

## ADMISSION TICKET PRICES

Adults (including senior citizens):

1 January - 30 April and 1 October - 31 December	SEK 170
1 May - 30 September	SEK 190
Young visitors 0-18 years	free of charge

Visitors with vouchers:

1 January - 30 April and 1 October - 31 December	SEK 149
1 May - 30 September	SEK 167
Guide and tour leader	free of charge

No other free admission entitlements.

Pre-booked private tour with Vasa guide (25 min.)	SEK 1 200/guide
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## OPENING HOURS

June - August: 8:30 - 18:00

September - May: 10:00 - 17:00,

Wednesdays 10:00 - 20:00

Exceptions:

24 December closed

25 December closed

31 December 10:00 - 15:00

THE RECOMMENDED DURATION OF VISIT IS 90 MINUTES.

## GUIDED TOURS

A guided tour around the ship is included in the admission price for individual visitors. Guided tours for groups of more than 9 people must be reserved in advance. Maximum 30 persons per tour. The tour takes approximately 25 minutes. Groups are welcome to bring their own guide.

For updated information about the guided tours, please visit our [website](#).

## AUDIOGUIDE

A free audioguide is available for download in 19 languages from our [website](#) or on site in the museum via wireless network. The museum has free wi-fi.

## FILM ABOUT VASA

The film about Vasa is 17 minutes long and provides insight into the history of the ship from 1628 to today. It is available in different languages. See our [website](#) for languages and times.

## SHOP

The museum has a well-stocked shop with for example literature on Vasa, replicas of objects that were found onboard, classic souvenirs and products for children. The opening hours of the shop are the same as those of the museum.

Tel: +46 (0)8 519 548 83

E-mail: [butik.vasa@smtm.se](mailto:butik.vasa@smtm.se)

## RESTAURANT

The [restaurant](#) offers lunch menu, sandwiches and pastries, with focus on locally produced and organic ingredients.

For opening hours, please visit the website.

Tel: +46 (0)8 661 16 20

E-mail: [info@vasamuseetsrestaurang.se](mailto:info@vasamuseetsrestaurang.se)

## BOOKINGS

Tel: +46 (0)8 519 548 70, Mondays - Fridays from 10:00 to 12:00 and 13:00 to 15:00

E-mail: [bokningen.vasa@smtm.se](mailto:bokningen.vasa@smtm.se)

## ACCESSIBILITY

The museum is accessible to visitors with disabilities.

For more information about accessibility, see our

[website](#) or contact our Booking office.

## PARKING

Bus parking facilities are provided adjacent to the museum. Car parking facilities are available on the right-hand side, immediately after the Djurgården Bridge. Parking for the disabled with a valid permit is provided at the entrance to the Vasa Museum.

## FAQ

The Vasa Museum's customer support forum offers information and replies to frequently asked questions.

The forum is available through our [website](#).

THE VASA MUSEUM  
P.O. BOX 27131  
SE-102 52 STOCKHOLM  
SWEDEN

Tel: +46 (0)8 519 548 00  
[vasamuseet@smtm.se](mailto:vasamuseet@smtm.se)  
[www.vasamuseet.se](http://www.vasamuseet.se)



[facebook.com/vasamuseet](https://facebook.com/vasamuseet)



[@vasamuseet](https://www.instagram.com/vasamuseet)



[@thevasamuseum](https://twitter.com/thevasamuseum)



## VISIT WITH VOUCHER

New costumers that wish to use vouchers as a means of payment, need to send a voucher sample to the Vasa Museum for reference before the first visit with voucher. Please send the voucher sample to [bokningen.vasa@smtm.se](mailto:bokningen.vasa@smtm.se).

In order for a voucher to be valid, it needs to contain the following information:

The museum's name (The Vasa Museum)  
Date of visit  
Number of visitors  
Type of service, for example admission fee  
Company registration number  
Invoicing address  
Contact telephone number and e-mail address

Should changes be made at short notice, for example to the number of visitors in the group, these need to be made directly on the original voucher and signed by the group leader.

On arrival to the museum, a printed voucher is to be presented to the ticket office. The Vasa Museum charges a fee of SEK 250 for printing vouchers on site.

Invoicing occurs after completed visit, to ensure that the correct number of visitors will be charged. The Vasa Museum does not have the possibility to attach original vouchers or include copies of vouchers with the invoice. We recommend that you, if necessary, arrange your own copies of the vouchers.

Groups that pay admission fee with valid vouchers do not need to pre-announce their arrivals.

Invoicing occurs weekly and includes all visits during that period. Payment is required within 30 days of the invoice date. Should payment be missed or delayed, the museum reserves the right to deny visits with vouchers and will instead request cash payment on entry.

## PAYMENTS FROM ABROAD

Payments can be made by SWIFT and IBAN number, in accordance with the information indicated on our invoices.

SWIFT: DABASESX

IBAN: SE2612000000012810113211

VAT No.: SE202100113201

## VALUE ADDED TAX (VAT)

The operations at the Vasa Museum follow the Swedish VAT legislation. The museum's admission fee is exempt from VAT.

## INTEREST AND REMINDER FEE

Interest on delayed payments and reminder fee will be charged in accordance with Swedish law.

## COMMISSIONS

Commissions may be payable to customers who pay for visits to the Vasa Museum with vouchers/invoices.

The commission is based on the turnover for the current calendar year, and is paid out at the end of November or beginning of December.

<i>Turnover, SEK</i>	<i>Discount, percent</i>
100 000-249 000	2 percent commission
250 000-399 000	4 percent commission
400 000-549 000	6 percent commission
550 000-699 000	8 percent commission
700 000-	10 percent commission

## CONTACT INFORMATION

In matters concerning vouchers, please contact our Booking office:

Tel: +46 (0)8 519 548 70

E-mail: [bokningen.vasa@smtm.se](mailto:bokningen.vasa@smtm.se)

In matters concerning invoicing, please contact our Accounting department:

Tel: +46 (0)455 35 93 00

E-mail: [ekonomi@smtm.se](mailto:ekonomi@smtm.se)

